

## Cut Costs, Streamline Workflow and Increase Productivity



In the workers' compensation industry, your ability to quickly and efficiently process claims depends on your adjusters and their workflow system.

With each claim, they must be transparent and efficient as they process countless documents while navigating ever-increasing industry rules. This leaves your business at risk every step of the way.

At APS, we designed the **CLAIMExpert** workflow system to reduce the cost of and time spent on claims management. This awards you greater **efficiency, consistency** and document **transparency**.

### Efficiency Through Intelligent Workflow



### DID YOU KNOW?

**CLAIMExpert** automatically processes **68%** of incoming medical bills and non-medical documents with **zero need for user intervention.**

**CLAIMExpert** reduces billed charges prior to bill review by **18%** and reduces claim closure time by **10%**



### Who Uses CLAIMExpert?

**CLAIMExpert is an innovative and leading-edge smart technology tool used by:**

- Workers' Compensation Insurers
- Third-Party Administrators
- Self-Insured Employers
- Managed Care Companies

On average, **CLAIMExpert** returns **32%** of billing forms. **58%** of returned forms are never re-submitted!

CLAIMExpert is a flexible, customizable SaaS system. Its expert rules engines automatically route electronic documents and related notes and can schedule and execute tasks that you design.

### UNDER THE HOOD



CLAIMExpert uses proprietary edits and custom rule sets to validate claim-related documents for accuracy.

- Claim Risk Assessment Scoring
- Body Part-to-Claim Compensability Matching
- Jurisdictional Directives
- Relatedness/Rarity Scoring
- Other claim conditions

### KEY BENEFITS



- Seamless claims automation and management
- Reduction in provider billed charges of up to 18%
- Returns all improper forms to the sender
- Over 17% reduction in bill review fees
- Increase adjuster efficiency and productivity by 40%
- Provides benchmark data to compare claim metrics throughout claim

Integrated evidence-based medical guidelines embedded in the system further allow your adjusters to compare claims against industry-standard best practices.

### MAXIMIZE PRODUCTIVITY

By using CLAIMExpert to optimize your claims process, you could increase productivity by **40%**

### Need a paper trail?

**CLAIMExpert** creates detailed electronic audit trails of every document and decision along the way.

**CLAIMExpert** also processes your medical bills through automated front-end processing, ensuring proper documentation and relatedness of billing, before applying state fee schedules with nationwide PPO network coverage to further reduce your medical spend.

### Transparency and Control

**CLAIMExpert** is designed to navigate the complexity of closing claims – a process typically without a universal formula – by automating routine processes. This allows your seasoned adjusters to concentrate on keeping claims on track, settle them quickly at fair market value.

With **CLAIMExpert** you get transparency and control, leading to successful claim outcomes.

**To learn more about CLAIMExpert  
or to request a demonstration, visit  
[www.AdaptiveProcessing.com](http://www.AdaptiveProcessing.com)  
or call (855) 282-1476.**



**The Experts in Casualty Claim Management**